



Referrals Received – displaying ALL unread messages

When you log in, the Referrals Received list defaults to show active referrals for your selected site, using the My List filter. My List includes the filters you have set up in your Preferences for the selected site.

Referrals Received

SEARCH CRITERIA

Stat: New x Stat: Received x Stat: Accept Pending x Stat: Offered x Stat: Accept Offer x Site: MASS GENERAL BRIGHAM HOME CARE x View by List: My List x

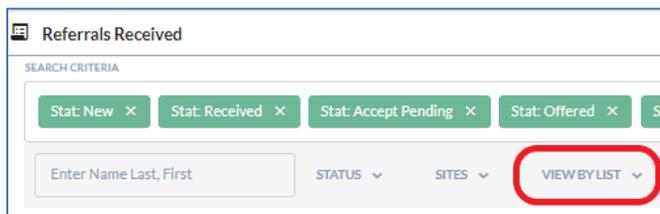
Enter Name Last, First STATUS SITES VIEW BY LIST

Referrals: 557

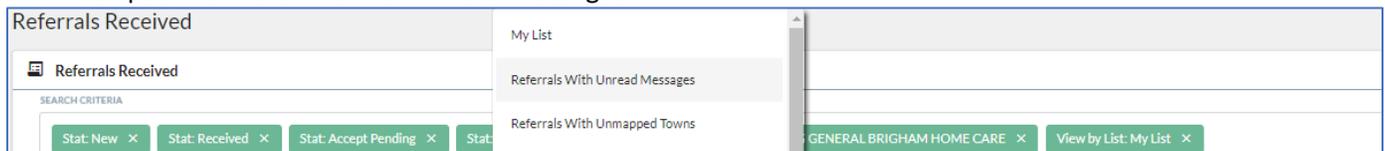
!	✉	📎	PIA	PATIENT ↑	INSURANCE	CITY, STATE	FROM	DISCH. DATE	SOC/ROC	SERVICE	PROGRESS	STATUS	CASE OWNER	PRIMARY/DISCHARGE
0				adams, salvato...	tufts health plan	west newton, ...	Brigham and ...	Act. 12/20/20...		RN, Physical T...		Offered	Cormier, Carol...	Encounter for ...
1				adams, maureen	united healthc...	dorchester, ma	Brigham and ...	Act. 12/12/20...		RN, Physical T... REG;		Offered	Kelly, Margare...	COVID 19+
0				adraneda, soco...	blue cross blue...	raynham, ma	Massachusetts...	Act. 12/16/20...		RN, PT		Offered	Lanni, Wendy	Klebsella bact...
0				agenor, babya j...	blue cross blue...	malden, ma	Massachusetts...	Act. 12/12/20...	SOC: 12/14/2...	RN	REG;	Accept Offer	Lovett, Joan	Prematurity

Viewing ACTIVE referrals with unread messages

1. Click the VIEW BY LIST menu.



2. Click the option for Referrals With Unread Messages.



Only active referrals for the selected site that have unread messages are included in the list. Active referrals have one of the following statuses: New, Received, Accept Pending, Offered, or Accept Offer.

Referrals Received

SEARCH CRITERIA

Stat: New x Stat: Received x Stat: Accept Pending x Stat: Offered x Stat: Accept Offer x Site: MASS GENERAL BRIGHAM HOME CARE x View by List: Referrals With Unread Messages x

Enter Name Last, First STATUS SITES VIEW BY LIST

Referrals: 53

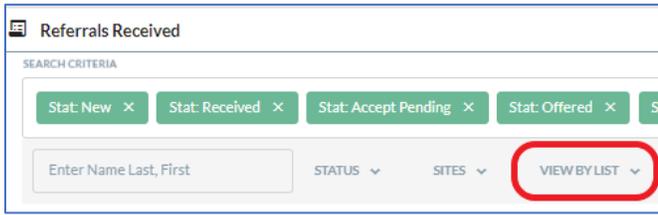
!	✉	📎	PIA	PATIENT ↑	INSURANCE	CITY, STATE	FROM	DISCH. DATE	SOC/ROC	SERVICE	PROGRESS	STATUS	CASE OWNER	PRIMARY/DISCHARGE
1				adams, maureen	united healthc...	dorchester, ma	Brigham and ...	Act. 12/12/20...		RN, Physical T... REG;		Offered	Kelly, Margare...	COVID 19+
1				arbetter, rober...	blue cross blue...	chestnut hill, ma	Brigham and ...	Act. 12/10/20...	SOC: 12/11/2...	PT	REG;	Accept Offer	Cormier, Carol...	bilateral pulmo...
1				carone, valerie	united healthc...	swampscott, ...	Massachusetts...	Act. 12/14/20...				Offered	Belliveau, And...	



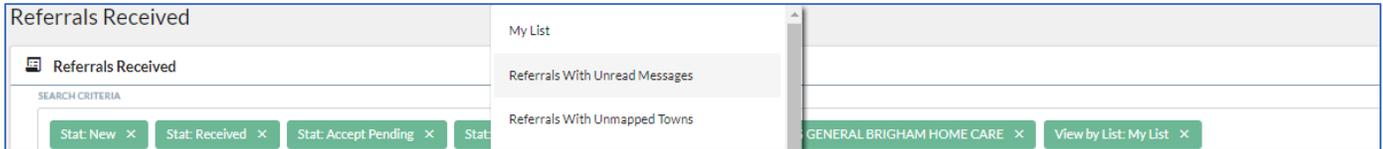
Referrals Received – displaying ALL unread messages

Viewing ALL referrals with unread messages

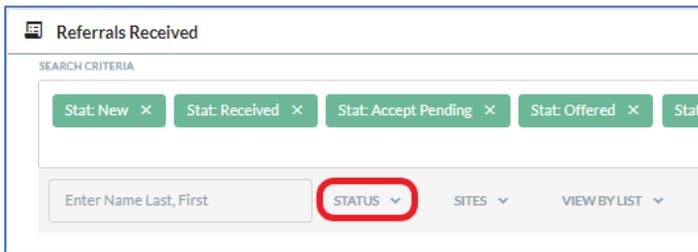
1. Click the VIEW BY LIST menu.



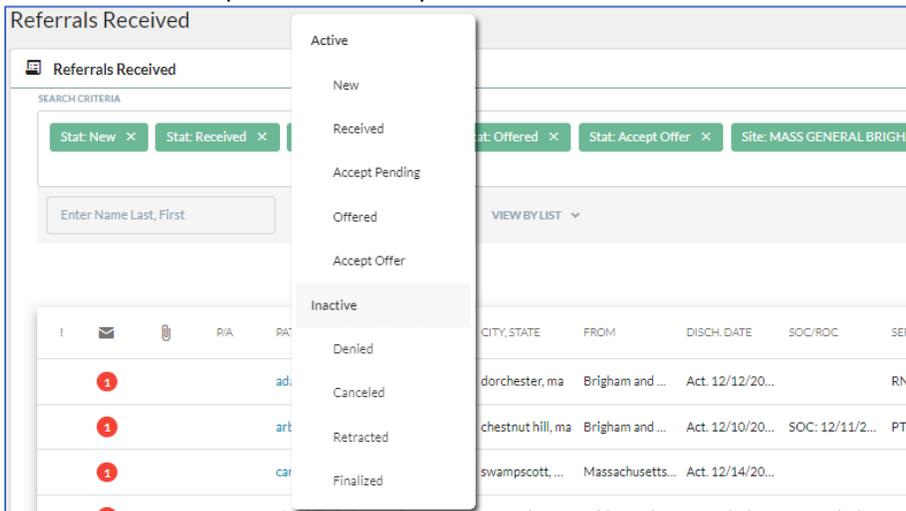
2. Click the option for Referrals With Unread Messages.



3. Click the STATUS menu.



4. Click the Inactive option on the drop-down list.



All referrals for the selected site that have unread messages are included in the list.

